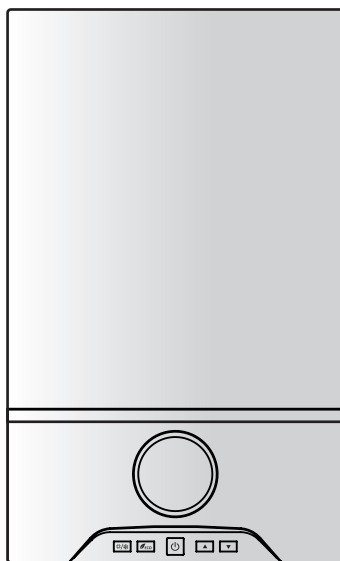


# ROC

## ***USER'S GUIDE*** Wall-hung Gas Boiler



## GENERAL NOTICE

- *The user's guide is very important for the product, the user's guide must be kept in user. There are very important instructions for operation and maintenance.*
- *Installation and maintenance must be performed by qualified professional person according to the current rules and instructions of manufacturer.*
- *Manufacturer will not take any responsibility for those person harm and property damage causing by incorrect installation. Gas boiler only use for supplying heating and hot water, can not change to other use.*



### **WARNING!**

*Please follow the instruction of user's guide to operate the machine. Manufacturer will not take any responsibility for those person harm and property damage causing by incorrect operation.*

## CONTENTS

- 3 Feature of product
- 5 Don't worry! We have safe device as follows
- 6 Items for safety
- 8 Functions and operations for main control panel
- 13 First operation
- 15 Turn on/off the machine correctly
- 16 Cleaning and maintenance
- 17 Make sure the following items before repairing
- 18 Technical data
- 19 Appearance and dimension

*APPENDIX: Packing List in A Whole Unit*



## FEATURE OF PRODUCT

### ***1. Adopt heat exchanger system with high efficiency and energy saving***

Adopt fine copper heat exchanger with good quality and NOx burner, which can increase burning rate, save the energy and protect the environment. They have two excellent functions, heating with high efficiency and supply hot water with super-large capability.

### ***2. Adopt cuspidate PWM gas proportion control technique.***

Our key technology is the control system. According to the feedback information from the temperature and pressure sensor, system can accommodate the gas supply volume automatically, control heating and domestic hot water temperature, which is above the temperature you have set so that you can save much energy.

### ***3. Adopt multiple safe protection device***

Our products have the most safe protection device in the same trade. Adopt equilibrium force air exhaust system in which the combustion chamber and air exhaust channels are completely hermetic. It can absorb the fresh air, exhaust the waste air after burning and eliminate the harm of CO for human's body. There are multiple over-heat protection device, protection for flameout, protection for flue building up, protection for over-pressure, multiple protection for preventing frostbite.

### ***4. Adopt super mute running way***

Adopt device for assimilating noise in the burner to assimilate all the noise when burn. At the meantime, with the low-noise excellent fan, circulation pump and flawless hermetic system, all noise will be the least. You will have a peaceful life space.



## FEATURE OF PRODUCT

### ***5. Adopt international one-up technique***

Adopt international one-up automatic adjustment cushion design to reduce the probability of malfunction farthest. This design makes a breakthrough on international heating technology and shows our abundance.

### ***6. Adopt firm and durable components***

First-rate key components ensure the products' quality and usage. Inner material is machined by thermalization and antiseptis, and the panel on which we use special coating with beautiful and elegant colour to improve products' durability and safety.

### ***7. De-energize performance***

If the power breaks when the machine is running, this performance will save all the orders which is saved before the power breaks. It will carry out all the orders automatically as soon as the power works like before.

### ***8. Microcomputer chip controls and prevents incrustation***

Heat exchange system with good quality and prevent-incrustation design connected modern microcomputer chip control temperature for use to delay the incrustation forming.

### ***9. Exquisite design and simple installation***

With exquisite design and compact inner structure, our products are simple to install and maintain. Coaxial supply and exhaust pipe are manufactured according to the product's model so that the installation time will be shortened a lot.



## **DON'T WORRY! WE HAVE SAFE DEVICE AS FOLLOWS**

### ***1. Treble protection for overheating***

There are three protection devices, preventing over temperature, preventing heating water over heat, prevent domestic hot water over heat. If there is overheating these devices will stop the gas supply and working.

### ***2. The earlier safe ignition device***

For the sake of avoiding deflagration, this device only supply minimum gas in the earlier ignition.

### ***3. Induction system for unusual combustion***

When there is unusual combustion, the gas supply will be cut automatically.

### ***4. Device for trash elimination***

There are different filter screens in the machine, which can extend the product's life.

### ***5. Device for preventing empty-combustion***

This device can induce whether there is water leakage in the heating pipe. If there is leakage, combustion will be cut automatically. Machine reruns after pouring the water according to the way to first operation.

### ***6. Self-diagnoses device***

This device can avoid system safety losing control which is caused by protection damage and make sure that the system operates in the safe and reliable environment.

### ***7. Device for blaze detection***

After operation, this device detects the blaze signal any time and distinguish whether the present working is normal or not.

### ***8. Safe device for water flow volume***

Detect the water flow volume ( super-low water flow protection) to make sure that the machine works safely.

### ***9. Other safe device***

Safe device for preventing flue building up, safe device for refiring, protection for overpressure, automatic safe device for air pressure adjustment, safe device for preventing frostbite, anti-creepage protection, de-energize/water/gas protection and so on.. please use it without any worry.



## ITEMS FOR SAFETY

### 1. Make sure the gas type before use

- Must use the certain gas type and pressure of gas appointed by the label on the machine.
- Forbid to change the gas type willingly. If it is necessary to change, please contact our after-sales service department.

**⚠ Important items for safety!**

### 2. Make sure the voltage (220V)

- Voltage is 220V/50hz, alternating current.
- After confirm the voltage, connect the plug. (voltage is required  $220V \pm 15\%$ . the subscriber had better allocate a manostat if pressure is unstable.

**⚠ Warning!** In order to avoid the risk of leakage, the socket used in connection with this product must have a good grounding device.

### 3. The water filling valve must be closed after adding water.

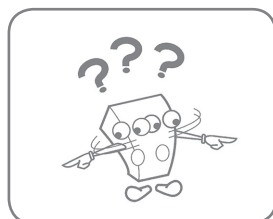
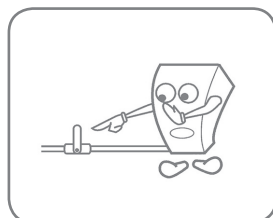
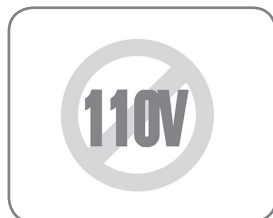
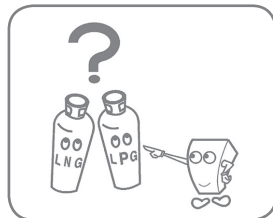
- When adding water to the heating system with the water filling valve, the water pressure is increased to between 1-1.2bar, the water filling valve must be closed immediately, otherwise when the water pressure in the pipeline is greater than 3bar, the safety valve will automatically drain. To prevent accidents, be sure to close the water filling valve.

### 4. Check the switch for gas before use

- Check the middle switch connected on the gas pipe to see if there is leakage.
- Ensure whether pressure of gas and flow volume of gas supply meet requirement of our product.

### 5. Make sure the connecting state of the valve for heating.

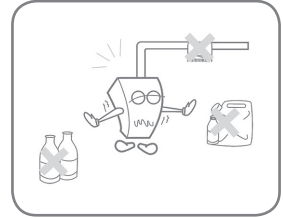
- Make sure whether the valves for connecting the heater and cooling systems of each room are open or not.
- Parallel—connect pipe could not be operated less than one group cooling valve opening.



## ITEMS FOR SAFETY

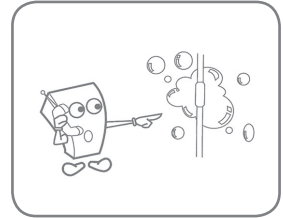
### 6. Make sure the surrounding environment of the product

- Make sure the surrounding environment of the product Get rid of the combustible and explosive material surrounding the product. It is forbidden to hang clothes to dry on the flue.
- The temperature of flue and water pipe is very high. Be careful, please!
- Please do not directly touch the fire hole during use to avoid burns.



### 7. Make sure if there is gas leakage

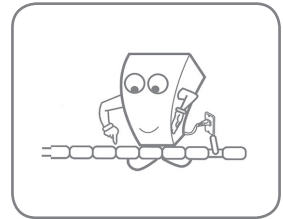
- It is necessary to use soap water to check the gas pipe whether there is gas leakage. (when you put soap water on the gas pipe, if air bubble comes out, that means there is gas leakage.) Ought to close the gas immediately and contact local gas supplier.



### **!** Important items for safety!

### 8. Prevent frostbite in winter

- When heating, heater must be unimpeded. (including water, electricity, gas) There is a prevent-frostbite device in the heater, so the heater will work automatically in low temperature.
- During freezing season or no one at home for a long period, please exhaust the water in the machine and in the heating pipe, cut off the gas supply and pull out the power plug to prevent frostbite.

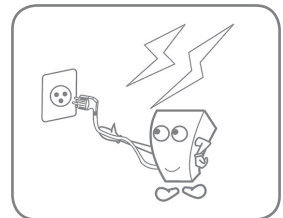


### 9. Be careful when it fullmines

- Please pull out the power plug when it fullmine so that the heater won't be damaged.

#### **!** Warning!

- Users should strictly observe the above safety warnings.
- This product must be installed, debugged and regular maintenance by professionals authorized by the manufacturer. All locking devices cannot be adjusted at will, and it is strictly forbidden to operate the boiler when the seal structure is damaged.



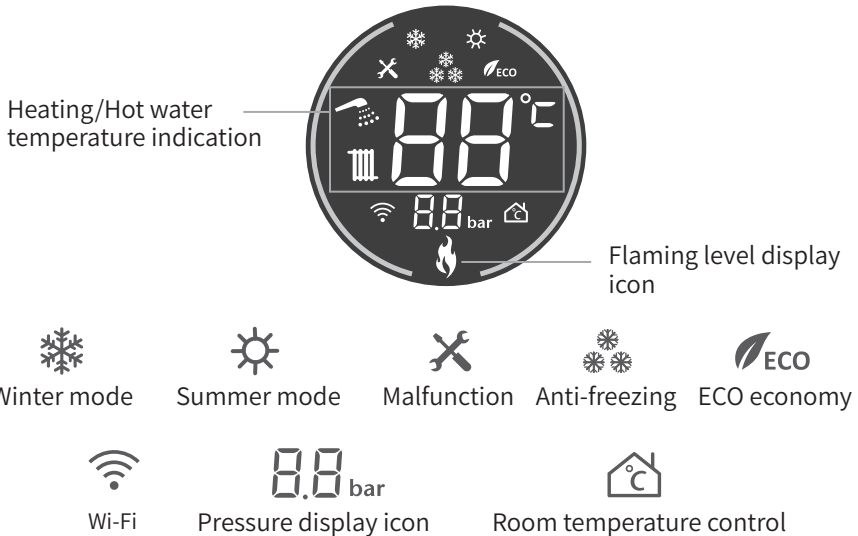
## FUNCTIONS AND OPERATIONS FOR MAIN CONTROL PANEL

### Names For Control Panel Function



1. Mode button
2. ECO economy button
3. On/Off (Power)
4. Up button
5. Down button
6. Information display






### Display feature indication





## FUNCTIONS AND OPERATIONS FOR MAIN CONTROL PANEL









### *Features on the Main control panel*

- [ON/OFF]  button--Long press for more than 3 seconds as a on/off switch, it also as confirmation button when in setting state, and as a reset button when malfunction.
- [Up]  button--Target temperature Upward or setting parameter Upward.
- [Down]  button--Target temperature Downward or setting parameter Downward.
- [Mode]  button--Switch button for Summer/Winter mode, and long press for 5 seconds as fan speed matching.
- [ECO]  button-- Press this button to operate the economic mode operation (forced to turn off in 10 minutes after constant temperature). The icon flashes during ECO mode, otherwise the light consistently on.




## FUNCTIONS AND OPERATIONS FOR MAIN CONTROL PANEL

### Display feature indication

- Winter mode ❄️ icon: Displayed when winter mode is selected.
- Summer ☀️ mode icon: Displayed when summer mode is selected.
- Malfunction ✖️ icon: The icon flashes when in malfunction, otherwise it is not indicated.
- Anti-freezing ❄️❄️ icon: Pump anti-freezing static display, flashing when warming anti-freezing. (anti-freezing function is also performed in off state)
- ECO  icon: it will only displays after entering this state.
- Hot water  icon: Only display dynamically when receives hot water flow signal .
- Heating  icon: Display when in the heating state.
- Heating/ Hot water Temperature  icon: Displays heating/hot water temperature, error codes during heating or hot water operation and setting menu.
- Pipe pressure  icon: Showing the actual pipe pressure value, when the pipe water pressure is  $< 0.5\text{bar} > 2.0\text{bar}$ , the pressure value will be dynamically displayed; when the water pressure is  $\leq 0.5\text{bar} \geq 3.5\text{bar}$ , the water pressure error code will be reported (displayed when the power is connected)
- Room temperature control  icon: it will displays when the power is on; flashing displays when OT thermostat is connected.
- Flame and Fire power level  icon: The flame icon flashes when igniting, and the fire power level icon is displayed after detecting the flame.
- Wi-Fi  icon: Dynamic display when Wi-Fi is connecting, static display after successful connected, no display when no Wi-Fi connection.

## FUNCTIONS AND OPERATIONS FOR MAIN CONTROL PANEL

### *How to turn on/off the gas boiler*

- Long press [On/Off]  button more than 3 seconds to switch on/off.

### *Eco economic operation mode*

- After 10 minutes of constant temperature, the appliance will be forced to turn off, and restart after reaching the return temperature point.

### *How to Set the Heating Temperature*

#### **Example: When heating temperature demand as 55°C .**

- Under heating state, press heating [ Up ▲ / Down ▼ ] button to set the heating temperature. When the preset temperature flashing, set the temperature at 55°C .
- Hot water has a prior use in the heating state, open the hot water tap and it will run according to the setting temperature.
- The boiler will return to heating state automatically when close the hot water tap.



### *How to Set the Temperature of Hot Water*

#### **Example: When hot water temperature demand as 45°C .**

- In summer mode, press hot water [ Up ▲ / Down ▼ ] button to set the temperature of hot water. When the preset temperature flash, set the temperature at 45°C .(can be set directly when using the hot water at any time)

### *Wi-Fi connection operation*

- In the off state, disconnect the power supply and reconnect it after 30 seconds.

Long press [On/Off]  button. After turn on, press and hold for another 10 seconds to enter the Wi-Fi  initial setting state. By flashing at the time. the icon light up means connected successfully, and the clock shall be able to consistent with the external network (it can be operated in on or off state).

Note: After pressing the Wi-Fi configuration button, no matter what state the Wi-Fi smart module is in (manually or successfully configured), it will be automatically reset, and forced to enter the initial state of automatic network configuration.



## FUNCTIONS AND OPERATIONS FOR MAIN CONTROL PANEL

### Malfunction Display And Maintain

<b>Malfunction display</b>	<b>Code Meaning</b>	<b>Malfunction Reason</b>
E1	Flue malfunction	The malfunction of air pressure or air speed.
E2	Heating NTC malfunction	NTC open circuit and short circuit.
E3	Hot water NTC malfunction	NTC open circuit and short circuit.
E4	NTC overheat malfunction	The pipe water temperature is higher than 93 degree.
E5	Gas valve's circuit malfunction	The output circuit of the gas valve is abnormal.
E6	Ignition failure	Can not detect the flame.
E7	Fake fire malfunction	Flame detect circuit is out of control.
Eb	Slash fire malfunction	There is fire after the boiler turns off four seconds.
EC	Communication malfunction	The communication is interrupted or disturbed.
EP	Pipe malfunction	The water pressure switch is not acted.




## FIRST OPERATOR

### 1. Pour Water For the Heating System

1) Open the pouring water valve (anti-clockwise) and each air exhausted valve until water comes out, then close the air exhausted valve. When screen indicates the pressure to 1-1.2bar, close the water pouring valve.

**Notice:** The pressure of pouring water can't exceed 1.2bar, the water pouring valve should be closed immediately after filling water, or else safety valve of heating system will open automatically because of over high pressure. To avoid any property loss, please connect a water pipe to the safety valve to the floor drain.

### 2. Operation

1) Plug in to reach power, and then open the gas valve. Press  to start the boiler, at the mean time, circulation pump works automatically to exhaust air in heating system, check in the panel if the pressure drops, if the pressure is less than 0.7bar, pour water again(the way to pour water is the same as above). When the pressure reaches balance, press [Mode]  convert button to make sure the system works under the winter mode (screen indicates winter  icon), when the system convert to normal state, it will ignite and burn automatically. Press [Up ▲ /Down ▼ ] button to adjust the heating water temperature, the range is from 30-80°C, floor heating is from 30-65°C.

2) When you open the water tap to use sanitary hot water, press [Up ▲ /Down ▼ ] to adjust the hot water temperature(range is from 30-55°C ). The speed of water output depends on the length of the pipe. After all cold water flows out, hot water will flow out.

1.2 bar



Valve For Pouring Water

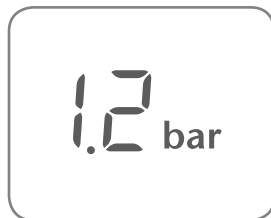


## FIRST OPERATON

### 3. Finish the Operation

1) Set to suitable temperature, the first operation is finished and the boiler starts to work normally

2) The boiler will be lack of water after long time operation, when the pressure indication in screen is below above data, it is necessary to pour water again using above method.(The best pressure indicated in panel is between 1-1.2bar)



#### **Attention:**

***The first operation must be after the boilers installation and eligible examination.***

***Because of installing acreage or environment factors, valve for decompression may drain some water automatically. That is the reason that water in circulator has thermal expansion. To connect a rubber duct with the interface of the thermal expansion is the best way to exhaust the water or control the water pressure properly while pouring water.***




## TURN ON/OFF THE MACHINE CORRECTLY

### ***1. Turn on the Gas Boiler***


If restart the gas boiler, pay attention to the pressure gauge firstly. If it is less than 0.7bar, please pour the water again according to the pouring way in page “first operation”. Plug in and connect the power and gas to turn on the gas boiler according to the operating way in page first operation after pouring the water again. (pressure between 1-1.2bar)



### ***2. Not Be Used For A Short Period***

Gas boiler needs to be off if it won't be used for a short period. Press  and then the machine turns off. When the gas boiler is under OFF state, please keep electricity and gas supply, boiler will carry out self-protection program automatically.

### ***3. Not Be Used For A Long Period***

Gas boiler needs to be off if it won't be used for a long period. Press  and then the machine turns off. Cut electricity and gas supply, close gas switch and valves for D.H.W. system and heating system. To prevent freeze, must exhaust up all water inside of D.H.W. system and heating system.



## CLEANING AND MAINTENANCE

### 4. Cleaning And Maintain

Gas boiler must be cleaned and maintained more than one time per year. If over one year, the trash in each pipe will make the performance debase and make some noise, which becomes the reason for malfunction. If it happens, please contact our after-sales service department and clean the boiler under the skilled man's direction. (Cleaning and maintenance must be before the heating period)

<b>Maintenance</b>	<b>Check on time once a year</b>	<b>Check on time twice a year</b>
Check the obturator	✓	✓
Clean the heat exchanger beyond the flue	✓	✓
Clean the combustion chamber, fan and inner pipe	✓	✓
Check the device for electricity and gas	✓	✓
Check the gas flow volume and pressure	✓	✓
Check all the smoke pipes	✓	✓
Clean the burner and exam the fire performance	✓	✓
Check the water system	✓	✓
Analyze combustion state	–	✓
Check the lubrication of components	–	✓
Check the tightness of gas device	–	✓
Clean the quadric heat exchanger	–	✓
Check the performance of electric and electronic components	–	✓
Volume and speed of the fan	–	✓

Attention: ✓ necessary, - not necessary.

**Attention: When cleaning and maintenance, don't damage the sealed construction of product and accessories.**

## MAKE SURE THE FOLLOWING ITEMS BEFORE REPAIRING

<b><i>Abnormal Occurrence</i></b>	<b><i>Abnormal Reasons</i></b>	<b><i>Way to Maintain</i></b>
<b><i>A gas smell</i></b>	Close the mid-valve connected by gas pipe. Don't turn on or off the electrical equipments and then ventilate. Contact the supplier or the local after-sales service department to make it repaired. Use the suds termly to make sure whether there is gas leakage on the connection of the gas pipe.	Close the mid-valve connected by gas pipe. Don't turn on or off the electrical equipments and then ventilate. Contact the supplier or the local after-sales service department to make it repaired. Use the suds termly to make sure whether there is gas leakage on the connection of the gas pipe.
<b><i>Can't ignite</i></b>	Does the fuse break? Does the electrical source work normally? Does the gas supply normally?	Change a new fuse(250V/3A). Check the outer electric circuit. Open the mid-valve, and if the gas is used up (provided you use LPG), please refill.
<b><i>Some unusual noise when start</i></b>	Are the air supply tube and smoke pipe built up? Is the heating pipe unimpeded?	Please consult installing guider. Please exam the heating pipe and mid-valve.
<b><i>A smoke smell</i></b>	Is the installation for the air supply tube and smoke pipe correct? Are there some gaps on the smoke pipe? Is the blaze normal? (Is there yellow blaze)	Please consult installing guider. Please mend the gap. Clean and maintain more than one time per year.
<b><i>Bad heating effect</i></b>	Is the distributing valve for radiation open? Is the heating temperature set too low? Is there air in the radiator?	Please adjust to heating mode. Please exam the heating pipe and mid-valve. Please compare each room's acreage firstly and compare the open state of valves for the distributors. Please set a suitable temperature. Please exhaust all the air in the pipe.
<b><i>No hot water (or hot water isn't hot)</i></b>	Is the temperature set too low? Are there several places using water? Is there leakage in the hot water pipe? Is the water supply pressure too low? Is the valve for water supply close?	Please set a suitable temperature. Please close excessive taps. Please mend the places where leak. Please take some measures (such as add a raising-pressure pump) when the water pressure is less than 0.02 MPa(0.2bar). Please open the valve for water supply.



## TECHNICAL DATA

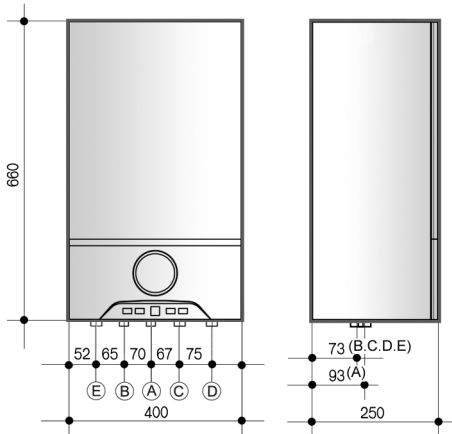
STYLE		L1PB12-P6 N1PB12-P3	L1PB16-P6 N1PB16-P3	L1PB20-P6 N1PB20-P3	L1PB26-P6 N1PB26-P3
<b>POWER</b>					
Maximum heat input	kW	12.2	16.7	20.0	26.4
Minimum heat input	kW	3.7	5.0	7.0	9.2
Maximum heat output	kW	11.0	15.0	18.0	24.0
Minimum heat output	kW	3.2	4.4	6.0	7.6
<b>EFFICIENCY</b>					
Efficiency (100% of Nom. Power)	%	≥89	≥89	≥89	≥89
Efficiency (30% of Nom. Power)	%	≥85	≥85	≥85	≥85
<b>TECHNICAL PARAMETERS</b>					
Nominal nature gas consumption	m <sup>3</sup> /h	1.29	1.76	2.12	2.79
Preventing-frostbite system's start temperature	°C	5	5	5	5
Minimum effluent volume of D.H.W.	kg/min	2.5	2.5	2.5	2.5
Maximum pressure of D.H.W.	bar	8	8	8	8
Minimum pressure of D.H.W.	bar	0.2	0.2	0.2	0.2
Expansion vessel capacity	L	5	5	5	6
Expansion vessel preload capacity	bar	1	1	1	1
Maximum heating system pressure	bar	3	3	3	3
Nominal nature gas pressure	mbar	20	20	20	20
<b>PERFORMANCE</b>					
Maximum heating water temperature	°C	80	80	80	80
Minimum heating water temperature	°C	30	30	30	30
Maximum D.H.W. temperature	°C	60	60	60	60
Minimum D.H.W. temperature	°C	30	30	30	30
D.H.W. flowing rate ( Δ t=25°C )	kg/min	6.3	8.6	10.2	13.4
D.H.W. flowing rate ( Δ t=30°C )	kg/min	5.3	7.2	8.3	10.8
<b>CIRCUIT</b>					
Voltage/frequency	V~/Hz	220/50	220/50	220/50	220/50
Input electricity power	W	100	100	100	120
Electric insulation degree		IPX4D	IPX4D	IPX4D	IPX4D

Noted! The parameters that related to hot water are not applicable to the system boiler model.

# ▶ APPEARANCE AND DIMENSION

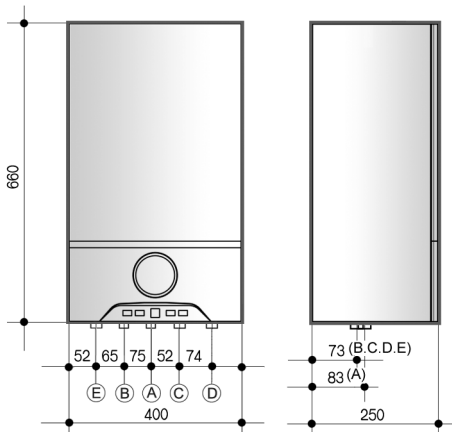
unit:mm

- **L1PB12-P6**      ● **L1PB20-P6**
- **L1PB16-P6**      ● **L1PB26-P6**



- A.** Gas Inlet
  - B.** D.H.W. Outlet
  - C.** C.W. Inlet
  - D.** B.F.W. Inlet
  - E.** W.O.H. Outlet
- D.H.W.=Domestic Hot Water  
C.W.=Cold Water  
B.F.W.=Back Flow Water  
W.O.H.=Water Of Heating

- **N1PB12-P3**      ● **N1PB20-P3**
- **N1PB16-P3**      ● **N1PB26-P3**



- A.** Gas Inlet
  - B.** Hot water tank interface
  - C.** C.W. Inlet
  - D.** B.F.W. Inlet
  - E.** W.O.H. Outlet
- C.W.=Cold Water  
B.F.W.=Back Flow Water  
W.O.H.=Water Of Heating



## APPENDIX

### *Packing List in A Whole Unit*

- 1.Host machine
- 2.Installation bag
  - Two pothooks
  - Two expansion bolts (used for fix the pothook)
- 3.Accessory bag
  - One user's guide

### **Notice:**

Due to the improvement of the product, some contents and illustrations in this manual may not be completely consistent with the product without prior notice. please understand that the product specification shall be subject to the product nameplate.

